



April 22, 2010

P&W Solutions Co., Ltd  
1F Harbor-One Bldg 2-5-5  
Higashishinagawa, Shinagawa-ku, Tokyo Japan

Dear Hiroyuki Numazawa:

Congratulations! It is with great pleasure we present your company with this Avaya DevConnect Compliant Award for successful compliance testing with Avaya Inc.'s Avaya Call Management System R16 using Generic Real Time Adherence Interface.

Your company's P&W Solutions Sweet Series Sweet Mbo S0003\_004001688\_JPN/Sweet Seat Manager S0004\_004001688\_JPN has been compliance tested by Avaya's DevConnect Technical Team and has been officially accepted as compliant on April 22, 2010. The Avaya DevConnect Compliant Award is now valid, based on the stated version of each party's solution.

Avaya is committed to providing its customers with solutions that are fully compatible with the P&W Solutions Sweet Series Sweet Mbo S0003\_004001688\_JPN/Sweet Seat Manager S0004\_004001688\_JPN. With this successful Compliance testing, Avaya provides customers the assurance of successful product interoperability. By continuing to pursue improvements in product integration, we offer a more cost effective, integrated solution to our customers.

Please look to the Avaya DevConnect Program for continued marketing and development support of your product in conjunction with Avaya Inc.'s Avaya Call Management System R16 using Generic Real Time Adherence Interface.

We look forward to continuing our joint success in the future. Again, Congratulations!

Sincerely

Azusa Tazaki  
DevConnect Program  
Avaya Inc.